

ATTENDING THE SHOW

Arriving at the Theatre

Please arrive at the theatre with 30 minutes before the show to pick up and distribute tickets. Buses may unload passengers in the loading zone in front of the theatre but engines must be turned off while doing so. They will have to find alternate parking for the duration of the show.

Theatre Etiquette

In order to ensure an enjoyable show for all audience members, please share these general theatre etiquette guidelines with students.

- Please turn off mobile phones and other electronic devices for the duration of the show. If you are concerned about missing an emergency call, please leave your name or device and seat location with an usher and they will alert you.
- No outside food or drink is allowed in the theatre.
- Please finish refreshments purchased at the concession in the lobby before entering the theatre.
- Please be modest with your use of fragrances so that audience members with allergies can also enjoy the performance.
- If you must leave the theatre during the performance you will be seated again at the intermission or another appropriate interval.
- Please respect your fellow audience members and the performers by refraining from talking during the performance.
- If you have a complaint about another guest, please tell an usher or the Audience Services Manager rather than approaching the person yourself. They will be happy to address your concerns.